



Plex UX: Cost Recovery (COPQ)

Work Instruction for Accuride Suppliers

Revision Date:
9/22/2025 – updated to UX version

Cost Recovery (COPQ)

Instructions on Access and Use

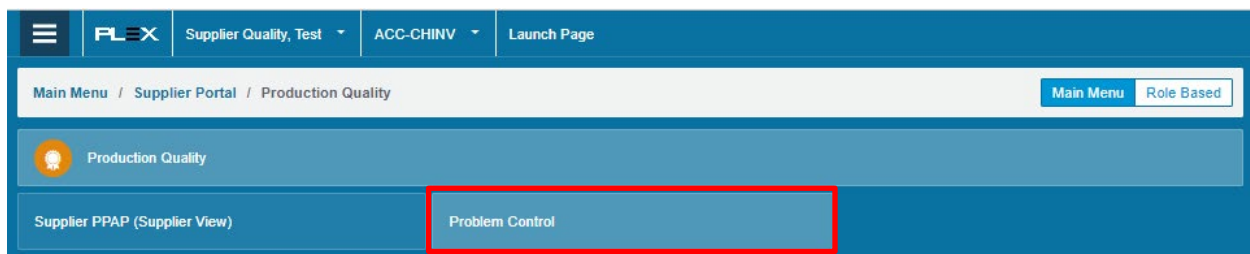
As a supplier, you will receive an email notification when there is a Cost Recovery (COPQ) that requires your review in Accuride's online supplier Portal, called Plex UX. You may log into the portal and navigate to the concern using the information below. Alternatively, a hyperlink directly to the concern will be included at the bottom of the email you receive.

Cost Recovery (COPQ)

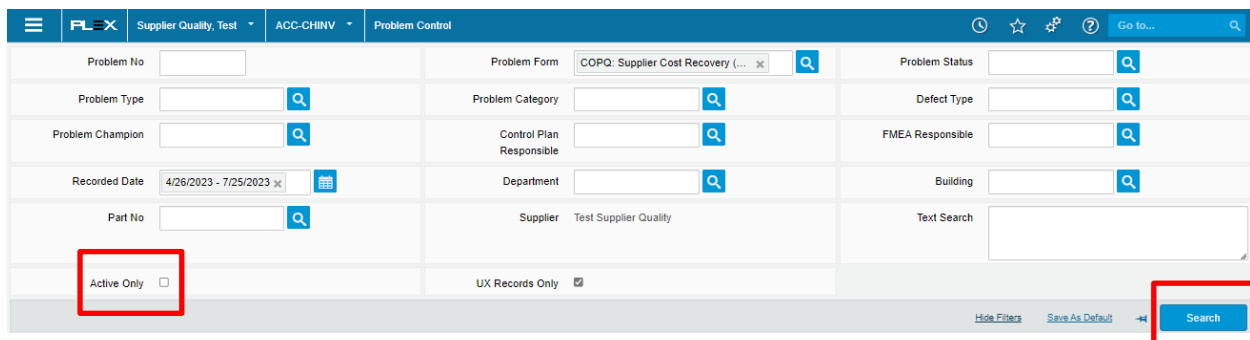
Log into Plex UX (<https://cloud.plex.com>) using your provided username, password, and company code (ACC-CORP).

Choose the appropriate Accuride location, which will be indicated in the email notices. You will then see the screen below, though you may have slightly different options depending on the goods or services you provide.

To review all Cost Recovery forms issued to your organization, click the **Problem Control** option.



You must click **Search** to view all records, including forms you have already addressed in the supplier portal previously. To view records that have been closed, toggle off the *Active Only* field



FLEX Supplier Quality, Test ACC-CHINV Problem Control 🕒 ⭐ ⚙️ ? Go to...

Problem Form COPQ: Supplier Cost Recovery (X) 🔍 Recorded Date 4/26/2023 - 7/25/2023 📅 Supplier Test Supplier Quality

Active Only ☐ UX Records Only ☒

[Show all filters](#) [Save As Default](#) Search

Add Edit 🖨 Print Export As * 📎 Attachments

Problem No	Problem Form	Problem Status	Part No	Brief Description	Problem Category	Problem Owner	Department Code	Building Code	Recorded Date	Problem Due Date	Recurrence Count	
2021	COPQ: Supplier Cost Recovery (UX)	Closed		Test for WI					6/12/2023		0	🔗

First highlight the Cost Recovery No that you are trying to access. Then select the Cost Recovery pulldown button.

You will be directed to the detailed breakdown of the particular cost recovery record. This is the same page you would be directed to if you click the hyperlink in the email notification.



Note: the Accuride plant may have placed additional information/ pictures or other relevant documentation in the Attachments linkage

The screenshot shows the FLEX system interface. The top navigation bar includes 'Supplier Quality, Test', 'ACC-CHINV', and 'Cost Recovery #2021-1 (Cost Recovery Detail)'. Below the navigation bar, the 'Attachments (0)' link is circled in red. The main content area is titled 'ACTIVITIES -' and lists various activities related to the cost recovery process, including 'Administration Fee - NCM Notification (with or without 8D/CAPA)', 'Administration Fee - Warranty Administration Fee', 'Management Fee - OE Customer Incident due to Vendor (CIV)', 'Containment - Material Sorting, Rework managed by Accuride Local Third-party or company personnel', 'Containment - Third-party Company mandated by Supplier', 'Defective Material - Returned or Scrapped Parts (without other debit)', 'Material & Process Value Add Loss - Material scrapped caused by component failure', and 'Major Problem Management - All involved Accuride Personnel Costs including Travel/Expenses'.

You will have 10 calendar days from the start of initiation from Accuride to review the details of the Chargeback.

This 10 day timing is to allow for any discussions on ownership of the defects, or the charged amounts. It is the Suppliers responsibility to contact the related Buyer and or Plant Quality rep to obtain any more needed information, and to dispute the chargeback items.

There are 2 options (Accept or Dispute) that need to be selected prior to the 10 day period expiring. The options are located in the Supplier Responsibility button

The screenshot shows the FLEX system interface with the 'Supplier Responsibility' button circled in red. A modal window titled 'SUPPLIER RESPONSIBILITIES' is open, showing the 'GENERAL' tab. The modal contains a text area for 'Supplier Submission Note' and three buttons at the bottom: 'Cancel', 'Accept', and 'Dispute'. The 'Accept' and 'Dispute' buttons are circled in red.

Note - if you **Accept Responsibility** or the 10 day approval period has elapsed, Accuride will create a debit memo for the balance shown. If you **Dispute Responsibility**, the file will be sent back to Accuride for further assessment by the Accuride Buyer.

Note - Accuride still has the right to debit you for the balance shown if you are deemed responsible/liable for the cost.

After completing the above step the Status section of the chargeback will automatically update.

Note the status is shown as the last item #. The previous item #'s reflect when the Supplier has accessed the Cost Recovery Details

STATUS -

Cost Recovery Status	Completed
Supplier First View Date	6/19/2025, 2:20 PM
Supplier First View By	Supplier Quality, Test
Supplier Accept Responsibility	Yes
Supplier Submission Note	agreed to all charges
Supplier Submission Date	6/19/2025, 2:20 PM
Supplier Submission By	Supplier Quality, Test

Submissions	Accept Responsibility	Note	Submission By	Submission Date
2	Yes	agreed to all charges	Supplier Quality, Test	6/19/2025, 2:20 PM
1	No		Supplier Quality, Test	6/19/2025, 2:12 PM